



CLIENT INFORMATION

The rental agreement applies to:

SURNAME FIRST NAME and party

ADDRESS

TELEPHONE MOBILE

FAX E-MAIL

PASSPORT / ID NUMBER

RENTAL INFORMATION

RENTAL PERIOD Arrival DATE Time Flight No
 Departure DATE Time Flight No

Number of Adults Number and Age of Children

Are any cots required? Y/N (tick as appropriate) Number Required

Do you require us to book any activities on your behalf? Y/N (tick as appropriate)

Do you require airport transfers? Y/N (tick as appropriate)

Total Occupancy Fee: R _____

50% DEPOSIT R _____ (payable within one week)

50% BALANCE R _____

DUE BY _____

Please note that signing the booking form serves as confirmation that you have read and accepted our Terms and Conditions (attached to this form).

Client Signature: Date:



Terms and Conditions

1. A deposit of 50% of the total accommodation cost and any activities booked on your behalf is required when you've completed our booking form (including confirmed flight details and anticipated arrival time) to confirm your booking.
2. The balance is payable one month prior to arrival unless advised otherwise.
3. umSisi House reserve the right to retain deposits received if bookings are cancelled or still unpaid within one month of the arrival date.
4. In the event of early departure, the full extent of the confirmed booking cost will still be required.
5. Subletting or arriving with additional people is not allowed unless previously agreed with umSisi House.
6. Payment should be made as a fixed rand amount into our nominated bank account with all charges payable by you.
7. We do not operate a cancellation policy but will endeavour to provide alternative accommodation dates in the instance of a cancellation.
8. If any breakages or damage occur, guests are expected to notify umSisi House management immediately and offer to pay for the breakages or damage caused.
9. umSisi House cannot take responsibility for any thefts occurring during your stay with us nor are we liable for any personal injury sustained.
10. To this end, use of the swimming pool and hiking trails is undertaken at your own risk.